

INSURANCE AGENCIES AND CONSULTANTS

Corporate Profile



MAURITIUS

FINANCE | MANAGEMENT | DEVELOPMENT

www.hlb-mauritius.com

TOGETHER WE MAKE IT HAPPEN





WHO WE ARE

'Insurance Agencies & Consultants' is a Strategic Business Unit of HLB and it is led by Urban Agencies Ltd (UAL). UAL is a private limited company incorporated in Mauritius and it is an Accredited Agent of SWAN Insurance, the leading Insurance Company in Mauritius.

UAL is licensed by the Financial Services Commission and it operates under the Insurance Act and other applicable Regulations.

The company is a fully-owned subsidiary of Appavoo Group which represents HLB in Mauritius and Internationally



Our international business philosophy

UAL endorses fully the international tag-line of HLB

‘Together we make it happen’



CORPORATE STATEMENTS

Our Vision

Foster the importance, benefits and relevance of Insurance amidst a multi-risk society .

Our Mission

Provide a complete suite of Insurance products and related advisory services for the security, welfare and well-being of our clients in line with the business philosophy of our Principal.

Core Values

Our business is based on trust and confidentiality and we use a risk-based approach in order to maximise the value of benefits to our clients either in a personal or corporate context.

OUR PEOPLE

Our Board of Directors holds weekly Management Meetings with staff to discuss business strategies, operational matters and long term business development.

Our staff is our most valuable asset and training and upskilling is the corner-stone of our business culture.

Our staff has been trained to listen to our clients' needs and find ways to deliver high quality and personalized services. In insurance business there is no 'one size fits all' and for this reason our work ethics dictate us to deliver our services on a one to one basis and in a timely manner.



Ruben Narayanan

Admin & Marketing
Executive

Ruben Narayanan is the Admin & Marketing Executive of Urban Agencies Ltd. He reckons more than 10 years of working experience in the insurance sector and he is imbued with passion & dedication for his Job. Specialized in both short term & long term insurances, Ruben delivers a highly professional & expert service to clients.

Prior to joining UAL, Ruben had worked for the South African giant 'Momentum/Metropolitan' as Customer Service Officer & Insurance Officer. He has also built up valuable experience as a Team Leader with Linkham Services Ltd which specializes in Health Care

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OUR SERVICES



Our services cover the following main areas for the benefit of our clients:

- Risk identification, evaluation and mitigation through appropriate insurance covers
- Design cost effective insurance solution
- Negotiate competitive rates & terms with the insurance provider
- Manage claims on behalf of our clients
- Provide appropriate advisory services in insurance matters

The insurance policies which we propose are grouped in two categories:

- General Insurance
- Life & long term Assurance

The scope of insurances risks cover the following:

- Household & general assets cover e.g. insurance policies for buildings of all types, household goods and personal effects & possessions, etc.

- Personal accident risks to cover death, permanent disablement, medical, surgical and hospital expenses

- Motor insurance comprising comprehensive and third party covers

- Travel and assistance ranging from policies covering loss of luggage to medical emergency

- Medicare insurance covers including in-patient cover, medical and surgical catastrophe cover and outpatient cover

- Marine cargo insurance providing comprehensive and flexible covers for importer' and exporter's shipment

- Commercial risks

- Retirement pension plans

- Life Assurance including endowment and educations plan



OUR COMPETITIVE ADVANTAGES

We have the advantage to represent SWAN, the largest Insurance Company and the leading financial solutions provided in Mauritius. SWAN was set up in 1855 and it provides the full range of non-banking financial solutions, from general insurance, life assurance, pension & actuarial services, pension administration, investment advisory, to wealth management and securities trading for corporate clients and individual customers.

We are also part of HLB, the global accounting and advisory network present in more than 160 countries employing more than 25,000 people in some 750 offices.



SWAN



TOGETHER WE MAKE IT HAPPEN



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