



HLB Fintech

AI Automation & Process Optimisation Services

Transform the Way You Work. Today.

Artificial Intelligence is no longer a futuristic concept — it is a strategic imperative. At HLB Fintech, we help organisations move from manual, fragmented and human-dependent processes to agile, automated, efficient operations powered by intelligent digital systems.

Whether you are a business owner, a department head, or a CEO exploring transformative scaling, our AI Automation Division guides you **from assessment to deployment** with clarity, security, and measurable business outcomes.

What We Do

We provide a comprehensive suite of AI transformation services, driven by real workflow discovery, industry expertise, and hands-on implementation.



AI Readiness Audit

A complete review of how work is currently performed across your organisation:

- Mapping departments, decision flows, bottlenecks and dependencies
- Identifying tasks suitable for automation, AI models, or robotic processing
- Evaluating digital maturity, data quality and cybersecurity exposure
- Assessing scalability, compliance risks, and potential quick wins



Workflow Optimisation

We standardise, simplify and re-design internal processes before automation:

- Re-structuring approval paths
- Eliminating duplication and single-point failure dependence
- Documenting SOPs and decision trees
- Clarifying digital responsibilities and access controls



Intelligent Automation Deployment

We implement tailored automation systems integrated with your existing tools:

- Document AI (OCR, email triage, invoice extraction, PDF parsing)

- AI chat agents for team support and customer service
- API-driven RPA for repetitive tasks
- Smart notifications, dashboards and digital workflows
- Automated compliance checks, audit tracking, and operational logging



Change Management & Team Training

Upgrading technology is pointless without bringing people along:

- Staff awareness sessions (non-technical)
- Workshops on AI literacy and data ethics
- Hands-on solution training with step-by-step guides
- Internal communication strategy to support adoption



Compliance, Governance & Cybersecurity

We embed regulatory and safety conditions in your automation model:

- GDPR, AML/CFT, data retention policies
- Digital footprints and risk control
- Role-based access and audit trails
- Monitoring & reporting layers

AI Readiness Assessment – Free Online Tool

Before starting your transformation journey, measure your organisation's readiness.

We offer a free online AI readiness assessment, inspired by industry standards AI Maturity frameworks.

Evaluate in minutes:

- Digital maturity
- Process complexity
- Data availability
- Automation potential
- Cybersecurity risks
- Return-on-investment probability

You receive a **score and strategic roadmap** immediately via email, showing possible next steps and recommended priorities.

No commitment, no fees, no sales pressure. Just clarity.

Results You Can Expect

Clients typically achieve:

30–60% reduction
in manual administrative workload

Instant visibility
over critical KPIs and decision making

Elimination of email bottlenecks
and dependency on key individuals

Faster turnaround and customer response time

Improved compliance and traceability

Clear documentation and knowledge transfer

Your organisation becomes:

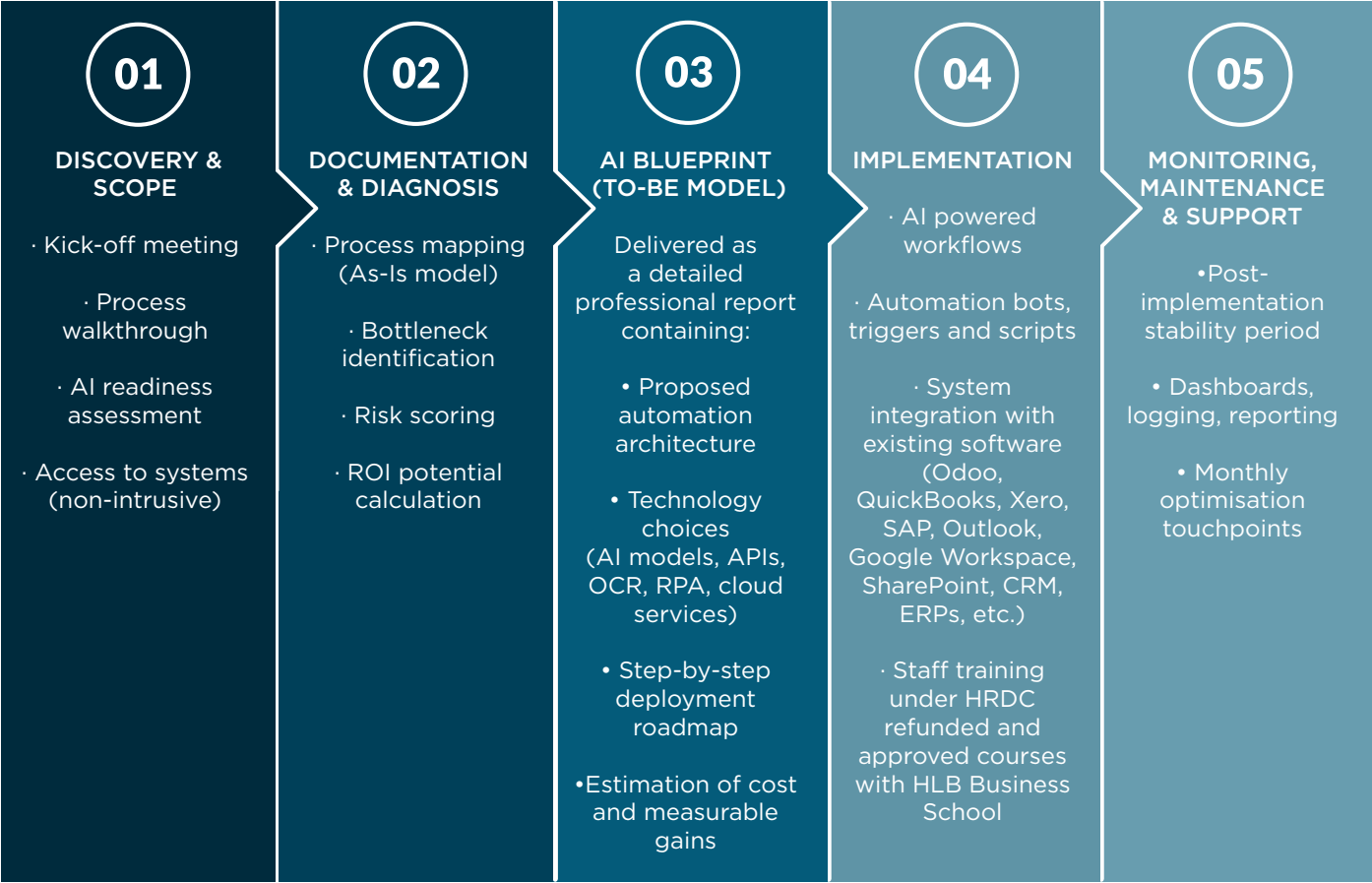
less dependent on people, more resilient, more scalable, and more future-ready.

Who is This For?

- ✓ Financial Services & Insurance
- ✓ Clinics, Hospitals & Laboratories
- ✓ BPO & Contact Centres
- ✓ Manufacturing & Distribution
- ✓ Public Institutions & Municipalities
- ✓ Schools & Training Centres
- ✓ Legal & Professional Firms
- ✓ Travel, Logistics & Retail
- ✓ Real Estate, Construction & Engineering



How Our Project Engagement Works



Security & Confidentiality Guarantee

- ISO-aligned audit methodology
- Zero data sharing with third parties
- NDA signed before any review
- Mauritian jurisdiction and compliance standards
- Encryption & secure cloud environments

Your data remains YOURS. Always.

Deliverables

You receive tangible outputs, not vague suggestions:

- Process audit report
- Automation scoring matrix
- Risk and impact analysis
- Full workflow diagram
- Implementation blueprint
- Detailed budget and timeline
- Training manuals
- Automation ROI model
- Performance dashboard



Why HLB Fintech?

- Established digital transformation practice since 2018
- Certified auditors, software engineers, data scientists and compliance experts
- Multi-industry references (healthcare, government, finance, retail, manufacturing, education)
- Proprietary AI technologies and custom development
- API integrations with 20+ platforms
- Based in Mauritius, active globally

We combine **audit discipline + technical build + change management** in one team.

No outsourcing.
No generic advice.
We build what we recommend.



Next Step

Take the free assessment and receive your readiness score with recommended next actions.

Visit:

aiassessment.hlb-fintech.com

Email:

contact@hlb-fintech.com

Phone:

+230 2033900

Office:

29 Bis, Mere Barthelemy Street, Port Louis, Mauritius